1. Hire periods

All hired equipment must be returned or made available for collection at or before the time agreed.

2. Payment

Hire fees for equipment including deposits must be made in full at or before the time any equipment is received by the hirer by BACS only.

3. Deposits

A flat deposit of £100 or 50% of the total balance on booking and to pay the balance in accordance with the Invoice on or before the due date. The Company reserves the right not to provide the Equipment should payment not be received.

4. Condition of equipment

We check the condition and operation of all equipment before it leaves us. The equipment will be provided in full working order, as detailed on the hire sheet and in good physical condition. On accepting delivery you agree that it is in good condition and fully operational.

Any discrepancies or faults must be reported within 1 hour of receipt of the equipment hired by calling the company number 07786193888 .You will need to speak to us and explain what the faults are, you may leave a voicemail if you have made many attempts to communicate with us but emails, text messages and land line phone calls are not accepted when reporting any faults.

5. Use of equipment

It is the hirer's responsibility to ensure equipment is suitable for the purpose intended, and is used safely and legally. Anyone appointed to operate or supervise equipment must be competent to do so (and received appropriate training where required). Equipment may only be used within manufacturer guidelines. The equipment shall be the responsibility of the Hirer at all times until returned to the Owner. In the event of loss of goods or any item thereof from whatsoever cause or reason, the Hirer shall immediately pay to the owner the full costs of replacement, details of which are held by the owner.

6. Lost or damaged equipment

Unless it arises from our own actions of negligence, a hirer is liable to us for the whole costs of replacement and any consequential losses, due as a result of damage, theft or loss that occurs during the period of hire (including that resulting from any third party's use of our equipment).

All prepaid deposits will also be forfeited. If no deposit has been made you are agreeing and giving us the full entitled right to debit / charge any debit or credit card which has been used to make payment upon hire. Where hired equipment is returned "non working" damaged / faulty or broken in any way we reserve the right to charge debit or credit cards up to 14 days after the date of hire to give time to eliminate whether it was due to malfunction of the equipment or misuse by the hirer.

7. Equipment failure

All equipment hired from us is tested to be electrically safe and is fully operational, it is of a professional standard and is kept maintained. Catastrophic failure is unusual and unlikely. However, we cannot accept liability for any direct or consequential losses arising from equipment failure which is beyond our control. Any discrepancies or faults must be reported within 2 hours of receipt of the hired equipment by calling the company landline number 07786193888.

8. Signing Terms and Conditions form

When making payment you are agreeing and entering into this contract, you also agree to comply with all of our terms set out above. A signature is not required, but you will be asked to sign a copy of the delivery document on receipt of equipment. If you are unsure about any of the above or have any questions please contact samdigney@mac.com.